**Translation of IASS BSL Video**

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Description automatically generated**

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| **Timestamp** | **Transcript** |
| 00:00 | Start of Video |
| 00:03 | Hello, I’m Rahmin and I am Deaf |
| 00:09 | I am the manager of Westminster Information and Support Service, IASS of SENDIASS for short. |
| 00:23 | Our service is for children and young people from 0-25 years old with SEN or disabilities and their parents and carers, who live in Westminster. |
| 00:53 | Our service offers free, confidential and impartial advice based on SEN law and guidance. |
| 01:13 | Examples are:   - your child is struggling at school and needs further investigation to why this is happening. We can offer advice on how to get an assessment for your child. |
| 01:36 | - We offer support with understanding the EHC process and your child’s Education Health Care Plan (EHCP) |
| 01:53 | - We can offer support in preparation for meetings with a school or the local authority to ensure you feel empowered and able to express yourself. |
| 02:10 | There are many more examples, please have a look at our website. |
| 02:18 | We offer appointments via the phone, email, remote video or face to face. You can contact us by phone, email to text. Young people can contact us via WhatsApp. |
| 02:42 | Thank you, Bye |